

Statement from The Brenda Strafford Foundation regarding Clifton Manor

April 11, 2020

The Brenda Strafford Foundation confirms Clifton Manor, a Long Term Care site owned and operated by The Foundation, unfortunately, has now received confirmation of an additional three positive cases in the past two days, for a total of five positive cases of COVID-19 within our site.

Please be assured that we have responded quickly, and we are making our best effort to prevent further occurrences by containing the spread of the virus. However, the reality is that given the incubation period of the virus, more positive cases can likely be expected.

What do we know so far?

All five cases are confirmed in residents who reside in the same neighbourhood (#600). These five residents have all been relocated to the Isolation Ward for dedicated treatment and care.

The first two cases were confirmed on April 8. Over the subsequent days, a third case was confirmed on April 9, and the fourth and fifth cases were confirmed on April 10.

It is also of note to share that during this same timeframe, since the first positive cases were confirmed on April 8, we have also received negative test results. This offers some hope amongst this otherwise difficult news.

The initial source of the infection has not yet been determined. We will continue to work with Alberta Health Services' Medical Officer of Health staff to investigate the source of the infection and undertake contact tracing for anyone that might have had exposure to these residents.

What are we doing to prevent and contain this occurrence of COVID-19 within our site?

As stated previously, The Brenda Strafford Foundation has a comprehensive COVID-19 Containment Plan to ensure we respond immediately and effectively. This plan was enacted immediately at Clifton Manor upon confirmation of the first positive case, and included activation of the Isolation Ward since day one on April 8.

Even before the Isolation Ward was activated, standard practice isolation protocols are put into effect from the moment that any resident exhibits any potential symptom of COVID-19:

- Residents are tested at the first sign of any symptom and are immediately quarantined in their room (and so is their roommate if they share a semi-private room)
- Strict contact and droplet precautions are put in place and staff who are caring for or providing services such as meals to residents quarantined in their room wear full Personal Protective Equipment (PPE)
- Residents are required to remain quarantined in-place until their test results are received



Some of the current containment measures that have been enacted since the first case of COVID-19 was confirmed at Clifton Manor include:

- Activation of the Isolation Ward
- Further enhanced cleaning protocols throughout the affected unit and throughout the entire Manor
- Contact tracing to determine others who have had exposure to the virus
- Isolation measures in the affected unit
- Limit of staff movement across units throughout the Manor
- All staff at Clifton Manor are required to wear masks continuously, and staff in isolation areas wear full PPE (mask, gloves, gowns, face shields or goggles)

Once again, please be assured that we have taken immediate action and our dedicated team at Clifton Manor is doing everything we can to ensure the virus does not spread in our site. Our focus is firmly on protecting the health and safety of all our residents and staff.

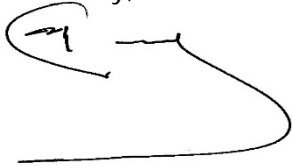
Our team at Clifton Manor is prepared, and has the full support of The Brenda Strafford Foundation's senior management team and medical directors.

Frequent updates on the status of Clifton Manor, and all sites owned and operated by The Foundation, will be published to The Foundation's website at www.theBSF.ca/covid19.

While we are currently focused on enhanced health and safety measures, we continue to be guided by our core value 'People First.' People are always at the centre of everything we do.

Together, we remain **BSF STRONG!**

Sincerely,

A handwritten signature in black ink, appearing to read 'Mike Conroy', with a long horizontal line extending to the right.

Mike Conroy
President and CEO

